





|  |                                  |  |  |    |  |   |  |  |  |   |  |  |  |
|--|----------------------------------|--|--|----|--|---|--|--|--|---|--|--|--|
| Summer Semester  |                                  |  |  |    |  |   |  |  |  |   |  |  |  |
| Direct (contact) education   |                                  |  |  | 10 |  |   |  |  |  |   |  |  |  |
| Online learning (synchronous)  |                                  |  |  |    |  |   |  |  |  |   |  |  |  |
| Online learning (asynchronous)   |                                  |  |  |    |  |   |  |  |  |   |  |  |  |
| TOTAL per year: 10   |                                  |  |  |    |  |   |  |  |  |   |  |  |  |
| Direct (contact) education   |                                  |  |  | 10 |  |   |  |  |  |   |  |  |  |
| Online learning (synchronous)  |                                  |  |  |    |  |   |  |  |  |   |  |  |  |
| Online learning (asynchronous)   |                                  |  |  |    |  |   |  |  |  |   |  |  |  |
| Educational objectives (max. 6 items)  |                                  |  |  |    |  |   |  |  |  |   |  |  |  |
| C1. Learning the basics of doctor-patient relationships.   |                                  |  |  |    |  |   |  |  |  |   |  |  |  |
| C2. Preparing the student to provide information to the patient about his health and planned treatment.                              |                                  |  |  |    |  |   |  |  |  |   |  |  |  |
| C3. Use of soft skills in the daily work of a dentist.   |                                  |  |  |    |  |   |  |  |  |   |  |  |  |
| Education result matrix for module/course in relation to verification methods of the intended education result and the type of class |                                  |  |  |    |  |   |  |  |  |   |  |  |  |
| Number of course education result  | Number of major education result | Student who completes the module/course knows/is able to   |  |    |  | Methods of verification of intended education results (forming and summarising) |  |  |  | Form of didactic class<br><i>**enter the abbreviation</i> |  |  |  |
| <b>W 01</b>  | <b>(D.W04)</b>                   | Student knows basic psychosocial concepts and mechanisms related to health.  |  |    |  | Oral answer, test   |  |  |  | CC  |  |  |  |
| <b>W 02</b>  | <b>(D.W05)</b>                   | Student knows the theoretical basis of intervention measures towards individuals and social groups.                              |  |    |  | Oral answer, test   |  |  |  | CC  |  |  |  |
| <b>W 03</b>  | <b>(D.W08)</b>                   | Student knows the legal organizational and ethical conditions of performing a professional activity.                             |  |    |  | Oral answer, test   |  |  |  | CC  |  |  |  |
| <b>U 01</b>  | <b>(D.U03)</b>                   | Student is able to communicate with the individual and social group to the extent related to the performed therapeutic activity. |  |    |  | Direct observation of the student demonstrating the assessed skill.             |  |  |  | CC  |  |  |  |



|             |                |  |   |    |
|-------------|----------------|--|---|----|
| <b>U 02</b> | <b>(D.U04)</b> | Student can identify patient's problems  | Direct observation of the student demonstrating the assessed skill. | CC |
| <b>U 03</b> | <b>(D.U01)</b> | Student has in-depth ability to use effective communication and negotiation techniques | Direct observation of the student demonstrating the assessed skill. | CC |
| <b>K 01</b> | <b>(D.K01)</b> | Student is able to adopt an open and caring attitude towards the patient.              | Direct observation of the student demonstrating the assessed skill. | CC |
| <b>K 02</b> | <b>(D.K02)</b> | Student is able to express respect for the patient.                                    | Direct observation of the student demonstrating the assessed skill. | CC |

\*\* L - lecture; SE - seminar; AC – auditorium classes; MC – major classes (non-clinical); CC – clinical classes; LC – laboratory classes; SCM – specialist classes (magister studies); CSC – classes in simulated conditions; FLC – foreign language course; PCP practical classes with patient; PE – physical education (obligatory); VP – vocational practice; SS – self-study, EL – E-learning .

Please mark on scale 1-5 how the above effects place your classes in the following categories:  
communication of knowledge, skills or forming attitudes:  
Knowledge: +++  
Skills: +  
Social competences: +++++

**Student's amount of work (balance of ECTS points)**

| <b>Student's workload</b><br>(class participation, activity, preparation, etc.) | <b>Student Workload (h)</b> |
|---|-----------------------------|
| 1. Contact hours:   | 10                          |
| 2. Online learning hours (e-learning):  |                             |
| 3. Student's own work (self-study):   | 10                          |
| Total student's workload  | 20                          |
| <b>ECTS points for module/course</b>  | 1                           |
| Comments  |                             |

**Content of classes** (please enter topic words of specific classes divided into their didactic form and remember how it is translated to intended educational effects)

**Lectures**

Not applicable.

**Seminars**

Not applicable.

**Practical Classes:**

1. Basic principles of communicating with the patient.



|   |
|---|
| <p>2. Doctor-patient relationship.<br/>3. Techniques for effective communication and negotiation.<br/>4. The use of soft skills in dentistry.</p>   |
| <p><b>Other</b><br/>...</p>   |
| <p><b>Basic literature</b> (list according to importance, no more than 3 items)<br/>1. Lloyd M, Bor R, Noble L: Clinical Communication Skills for Medicine, Elsevier, 2018<br/>2. Szumska M., Difficult patient in medicine, Kapitał Ludzki, 2016<br/><b>Additional literature and other materials</b> (no more than 3 items)<br/>1. Magazine "Medical Maestro"</p>   |
| <p><b>Didactic resources requirements</b> (e.g. laboratory, multimedia projector, other...)<br/><b>Multimedia projector</b></p>   |
| <p><b>Preliminary conditions</b> (minimum requirements to be met by the student before starting the module/course)<br/><b>The presence of students on the list prepared by the Dean's Office of the Faculty of Dentistry. Be introduced with the rules and principles of working conditions in the Clinic of Dental Surgery</b></p>   |
| <p><b>Conditions to receive credit for the course</b> (specify the form and conditions of receiving credit for classes included in the module/course, admission terms to final theoretical or practical examination, its form and requirements to be met by the student to pass it and criteria for specific grades)</p> <p>1. Receipt of a positive assessment of oral answers<br/>2. Passing the test<br/>3. Positive assessment of skills by the teacher</p> |

| <b>Grade:</b>      | <b>Criteria</b> (only for courses/modules ending with an examination) |
|--------------------|---|
| Very Good<br>(5.0) |   |
| Good Plus<br>(4.5) |   |
| Good               |   |



|                            |   |
|----------------------------|---|
| (4.0)                      |   |
| Satisfactory Plus<br>(3.5) |   |
| Satisfactory<br>(3.0)      |   |
|                            | <b>Criteria</b> (only for courses/modules ending with e credit) |
| Credit                     |   |

|                            |   |
|----------------------------|---|
| <b>Grade:</b>              | <b>Criteria</b> (examination evaluation criteria) |
| Very Good<br>(5.0)         |   |
| Good Plus<br>(4.5)         |   |
| Good<br>(4.0)              |   |
| Satisfactory Plus<br>(3.5) |   |
| Satisfactory<br>(3.0)      |   |
| Unit realizing the subject |   |
| Unit address               |   |
| Telephone                  |   |
| E-Mail                     |   |

|                               |                                |
|-------------------------------|--------------------------------|
| Person responsible for module | Prof. dr hab. Marzena Dominiak |
| Coordinator                   | Lek. dent. Artur Pitułaj       |
| Telephone                     | 71 784 02 51                   |
| E-Mail                        | Jolanta.pilarska@umed.wroc.pl  |

| List of persons conducting specific classes |   |              |                      |                  |
|---|---|--------------|----------------------|------------------|
| Full name                                   | Degree/scientific or professional title | Discipline   | Performed profession | Form of classes  |
| Artur Pitułaj                               | Lek. dent.                              | Oral Surgery | Dentist              | Clinical classes |
| Artur Błaszczyszyn                          | Dr n. med.                              | Oral Surgery | Dentist              | Clinical classes |



|                   |            |              |           |                  |
|-------------------|------------|--------------|-----------|------------------|
| Paweł Popecki     | Lek. dent. | Oral Surgery | Dentist   | Clinical classes |
| Magdalena Szumska | Dr         | Economy      | Economist | Clinical classes |
| Barbara Sterczała | Lek. dent. | Oral Surgery | Dentist   | Clinical classes |
| Jakub Hadzik      | Dr n. med. | Oral Surgery | Dentist   | Clinical classes |

**Date of Syllabus development**

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**Syllabus developed by**

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**Signature of Head of teaching unit**

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**Signature of Faculty Dean**

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