

Syllabus for academic year: 2021/2022													
Training cycle: 2017/2018-2021/2022													
Description of the course													
Course	Soft skills										Group of detailed education results		
											Group code D/G	Group name BEHAVIOURAL SCIENCES / LEGAL AND ORGANISATIONAL BASIS OF MEDICINE	
Faculty	Dentistry												
Major	dentistry												
Level of studies	X uniform magister studies												
Form of studies	X full-time X part-time												
Year of studies	V										Semester:	X summer	
Type of course	X obligatory												
Language of study	X English												
Number of hours													
Form of education													
	Lectures (L)	Seminars (SE)	Auditorium classes (AC)	Major Classes – not clinical (MC)	Clinical Classes (CC)	Laboratory Classes (LC)	Classes in Simulated Conditions (CSC)	Practical Classes with Patient (PCP)	Foreign language Course (FLC)	Physical Education (PE)	Vocational Practice (VP)	Directed Self-Study (DSS)	E-learning (EL)
Summer semester:													
Department of Oral Surgery (Unit realizing the course)													
Direct (contact) education		10											
Distance learning													
Educational objectives C1. Learning the basics of the doctor-patient relationship C2. Preparing the student to provide information to the patient about his health and planned treatment C3. Using soft skills in the dentist's daily work, in particular in the methods of coping with stress													
Education result for course in relation to verification methods of the intended education result and the type of class:													

Number of detailed education result	Student who completes the course knows/is able to	Methods of verification of intended education results	Form of didactic class <i>*enter the abbreviation</i>
D. W4	In terms of knowledge, the graduate knows and understands the importance of verbal and non-verbal communication in communication with the patient and the concept of trust in interaction with the patient;	Test, oral answer	CC
D. W9	In terms of knowledge, the graduate knows and understands stress coping mechanisms and the role of stress in the aetiopathogenesis and course of diseases;	Test, oral answer	CC
D. W11	In terms of knowledge, the graduate knows and understands the principles of motivating the patient towards healthy behaviour and informing about an unfavourable prognosis;	Test, oral answer	CC
D. W13	In terms of knowledge, the graduate knows and understands the principles of functioning of a therapeutic team;	Test, oral answer	CC
D. U3	In terms of skills, the graduate is able to choose treatment that minimises the social consequences for the patient;	Implementation of the commissioned task	CK
D. U4	In terms of skills, the graduate is able to build an atmosphere of trust throughout the diagnostic and treatment process;	Implementation of the commissioned task	CK
D. U5	In terms of skills, the graduate is able to undertake actions to improve the quality of life of patients and prevent its deterioration in the future;	Implementation of the commissioned task	CK
D. U6	In terms of skills, the graduate is able to interview an adult patient, a child and a family using active listening techniques and expressing empathy;	Implementation of the commissioned task	CK
G. U11	In terms of skills, the graduate is able to work as part of a team and lead a team at a dentist's office;	Implementation of the commissioned task	CK
G. U22	In terms of skills, the graduate is able to operate under conditions of stress and uncertainty;	Implementation of the commissioned task	CK
* L- lecture; SE- seminar; AC- auditorium classes; MC- major classes (non-clinical); CC- clinical classes; LC- laboratory classes; CSC- classes in simulated conditions; PCP- practical classes with patient; FLC- foreign language course; PE- physical education; VP- vocational practice; DSS- directed self-study; EL- E-learning			
Student's amount of work (balance of ECTS points):			
Student's workload (class participation, activity, preparation, etc.)		Student Workload	
1. Number of hours of direct contact:		10	

2. Number of hours of distance learning:	
3. Number of hours of student's own work:	5
4. Number of hours of directed self-study	
Total student's workload	15
ECTS points for course	1
Content of classes:	
Lectures	
Seminars	
1. Basics of communication with the patient. Learning to communicate information on how to provide the patient with information about his or her health condition. Principles of motivating the patient to pro-health behavior and informing about unfavorable prognosis. Techniques of active listening and expressing empathy. (5 hours)	
2. Principles of the therapeutic team functioning. Working in a team and managing a team in a dentist's office. Methods of coping with stress. (5 hours)	
Basic literature	
1.Lloyd M, Bor R, Noble L,: Clinical Communication Skills for Medicine, Elsevier, 2018	
2.Szumska M., Difficult patient in medicine, Kapitał Ludzki, 2016	
Additional literature and other materials (no more than 3 items)	
1.Magazine "Medical Maestro"	
Preliminary conditions:	
Obtaining a credit in the subjects Social dentistry and Promotion of oral cavity health in the second year.	
Conditions to receive credit for the course:	
The condition for completing the course is obtaining positive grades from tests and oral answers during the semester.	

	Criteria for courses ending with a credit
Credit	Obtaining at least 60% of the correct answers on the final subject test

Unit realizing the course:	Chair and Department of Oral Surgery – Wrocław Medical University
Unit address:	26 Krakowska Street , 50-425 Wrocław
Telephone:	71 7840251, Fax: 71 7840253
E-Mail:	chir.stom@umed.wroc.pl

Person responsible for the course:	Prof. dr hab. Marzena Dominiak
Telephone:	71 7840251
E-Mail:	Marzena.dominiak@umed.wroc.pl

List of persons conducting specific classes:



Name and surname	Degree/scientific or professional title	Discipline	Performed profession	Form of classes
Marzena Dominiak	Prof. dr hab.	Medical sciences	Professor	Clinical classes
Magdalena Szumska	Dr n. ekonom.		Civil-law contract	Clinical classes
Artur Pitulaj	Lek. dent.	Medical sciences	Assistant	Clinical classes

Date of Syllabus development

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CHIRURGII STOMATOLOGICZNEJ
adiunkt dydaktyczny ED
.....lek. dent. Artur Pitulaj.....


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STOMATOLOGICZNEJ
kierownik

prof. dr hab. Marzena Dominiak

Signature of Head(s) of teaching unit(s)

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WYDZIAŁ
LEKARSKO-STOMATOLOGICZNY
DZIEKAN

prof. dr hab. Marcin Mikulewicz

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